

Residential parking ePermits

Conditions of issue and use

The following conditions apply to the issue and use of residential parking ePermits within the City of Joondalup (City).

ePermit conditions

1. Each residential property within a designated parking permit area will be entitled to apply online, for a maximum of up to:
 - two free ePermits with one extra available to be purchased (from 2023-2027)
 - two free ePermits with no extra purchased permits available (from 2028 onwards)

ePermits are transferrable from one vehicle to another.

2. When a resident no longer occupies the residential property to which the e-permit was issued, the ePermit will become invalid.

3. **Owner-Occupiers Permits:**

Free permits are valid for the period the applicant resides at the property.

Paid permits are valid for 12 months, or the duration the applicant resides at the property, whichever is lesser. Upon expiry applicants must renew and pay for their permit.

4. Residents occupying a residential property on a lease agreement or similar arrangement will be issued ePermits valid for the period of their tenancy or 12 months, whichever is lesser.

5. **Residents with Multiple Consecutive Leases:**

Residents who have held multiple consecutive leases or similar agreements at a specific property and purchased a paid permit must renew this on expiry.

Payment will only be required once for the permit and will be valid for up to a 12 month period from the date of application. To arrange a renewal for a paid permit, please contact the City before making an application.

6. If a resident purchases a permit and vacates the property prior to the 12 month validity period for a paid permit, no refunds will be provided for the unused portion.
7. A fully completed online eParking Permit Application must be accompanied by proof of occupancy. Residents who are not the property owners, must provide the following document(s) with their application:
 - copy of an existing lease agreement (on letterhead paper), or
 - copy of any of the two following documents, with occupancy address:
 - a. recent gas, electricity or Water Corporation accounts
 - b. Western Australia Drivers Licence
 - c. current entry into the Australian Electoral Roll
8. An ePermit is transferable to different vehicles by way of updating the vehicle registration number. Residents must manage their ePermit through their online account and ensure the correct vehicle registration is activated at all times.

9. ePermits will not apply in areas covered by paid parking or where retail premises and time-limited parking apply. This excludes permits issued to residents whose properties are on the eastern side of Lakeside Drive, facing Lakeside Drive.
10. ePermits are only valid for the street/s listed under that designated parking permit area.
11. ePermits do not guarantee the availability of a parking space
12. Failure to comply with these Conditions of issue and use may result in the cancellation of the ePermit(s). Where non-compliance occurs more than once, the permit holder may have all ePermits cancelled and no further ePermit will be issued.
13. Purchased ePermits will incur a fee as identified in the City of Joondalup Schedule of Fees and Charges.
14. ePermit/s found to be misused, including being sold or transferred, will be revoked. As a result the applicant may become ineligible for parking ePermits.
15. Third party service providers' services may be used in respect of the of data collected from applicants. The data collected is only for the purposes of these conditions of issue and use. The City has ensured that third party service providers comply with any applicable privacy and data security requirements, including compliance with Payment Card Industry Data Security Standard (PCI DSS) for the protection of any payment card transactions.

For enquiries in relation to parking ePermits please contact Community Safety on **9400 4000** or visit **joondalup.wa.gov.au**