

Reid Promenade Car Park

Premium/Reserved/E-Permit Parking Terms and Conditions

The following terms and conditions apply to Premium, Reserved and E-Permit Parking in the Reid Promenade Car Park.

General Conditions

- The terms and conditions are subject to change without prior written notification. Current terms and conditions are available on the City's website.
- Only one (1) vehicle registration number plate is permitted per application.
- A maximum vehicle height restriction of 2.3 metres applies in the Reid Promenade Car Park and the driver is responsible for ensuring that the vehicle complies with this height restriction.
- Users must also comply with the car park conditions of use which are displayed at the entry to the car park.
- It is the responsibility of the user to ensure that the City has up to date information (e.g. the vehicle registration number plate and contact details).
- Requests for amendments to the monthly service (e.g. change of address) must be provided in writing, at least two (2) working days prior to the required date of the change.
- Premium and Reserved users are allocated a specific bay by the City which may be subject to change and must park their vehicle in the allocated bay at all times.
- E-Permit users do not have a specific parking bay allocated and can only access the car park when there are sufficient parking bays available for public use.
- No guarantee can be provided that parking bays will be available, for E-Permit users, if the car park is fully occupied (e.g. during peak periods).
- No concession or rebate will be provided should an E-Permit user be unable to access the car park when fully occupied.

Fees

- All fees are inclusive of GST and may be subject to change without notice.
- Payment of the initial invoice must be received before the service can commence.
- The monthly fee must be received before the 28th day of the preceding month for which the fee will apply.

- It is the responsibility of the user to ensure that payments are made on time.
- The City reserves the right to discontinue the service due to failure of the user to pay the required fee.
- Any outstanding fees must be paid before the service will be restarted.
- Any replacement to the parking bay sign, requested by a Premium or Reserved user, will incur a fee for the manufacture and installation of the replacement sign.
- Should a Reserved/E-Permit user need to exit the public parking area of the car park, outside of the operating hours, an After Hours Vehicle Release fee will apply.
- Prior to the commencement of the service the applicant must make payment for the month (or part month) of commencement, plus the following month and any applicable charges for signage, access equipment, etc.
- A fee will apply for the replacement of access equipment which has been lost, stolen or damaged.

Termination/Suspension

- The user may terminate the service by providing a minimum of fourteen (14) days written notice to the City. Such notice will take effect from the date the City receives, and confirms with the user, the notification of termination.
- The City may terminate the service, for operational reasons, by providing a minimum of fourteen (14) days written notice to the user.
- The City may terminate the service, due to non-adherence to the terms and conditions, without prior written notice to the user.
- The City can allow an existing monthly service to be suspended, only under special circumstances, and up to a maximum period of three (3) months.
- Users are required to return the access equipment to the City, in full working order, within ten (10) working days of the last valid day of the service. Failure to do so will incur a replacement fee.
- Parking bay signs remain the property of the City and will be kept for six (6) months after cancellation of the service. Users who restart the same service, during this period, will not be charged a new fee for the same sign.

For further enquiries please contact City of Joondalup Parking Services on **9400 4040** or visit the City's website at joondalup.wa.gov.au